

BravePoint Manufacturing Upgrade Services

Deploy Quickly and Accurately with Trusted Professionals

Each new release of QAD gives you new tools to better run your business. As the value of upgrading becomes more apparent, your concerns become centered on which people you can trust to perform the upgrade with utmost speed and accuracy.

BravePoint has been a QAD service alliance partner since 1991. With more than 100 consultants nationwide, BravePoint is one of QAD's largest US-based Service Alliance partners having provided products, services and training to QAD users since 1988.

A Professional Approach

As a systems integrator and manufacturing specialist, BravePoint combines the industry's top Progress experts with APICS and QAD Certified professionals to ensure your team has the right resources to get the job done effectively.

Our six-step upgrade process ensures that you get the functionality you need and the ease-of-use your employees demand from the upgraded MFG/PRO system. We take the time to listen, plan, and execute to provide maximum return on the investments you have made in your MFG/PRO system.

Our MFG/PRO upgrade process occurs over the following six steps:

- **Discovery**

The Discovery phase begins with the creation of the core project team. The team identifies the resources needed to successfully implement the project, defines the project management controls, and sets the expectations of the project.

- **Inception**

During Project Inception, the new version of MFG/PRO is installed, verified and converted into a working, replicable pilot version of the new release. The team also determines hardware size and specifications for any new production servers, network equipment and/or workstations.

- **Pilot**

The Pilot Phase is perhaps the most intensive phase of the project. The team sets up new modules and thoroughly reviews and tests custom programs. New processes and procedures are developed and documented in strict accordance with your compliance and control policies.

- **Training and Acceptance**

Successful completion of the Pilot phase initiates the Training and Acceptance phase of the project. In this phase, training and user acceptance are often intertwined in a cooperative effort to validate the usability of the system and the assumptions made in the Pilot phase. As acceptance is achieved, training plans are finalized and user training is delivered.

- **Implementation**

Implementation includes the creation of the new production computing environment, installation of all MFG/PRO and third party components, approved custom applications, and a full go-live conversion of the production MFG/PRO database set.

- **Post-Implementation**

The Post - Implementation phase extends beyond the go-live event as necessary to support the user community in the functional use of the new business system. User support can be provided either on-site or remotely with our on-call service.

BravePoint Utilities: Cool Tools for Continued Support

BravePoint has developed a number of productivity tools that not only assist with the upgrade process, but increase your productivity and the efficiency of your system after the upgrade is completed.

Examples include

- **Automation / Delete Utility (ADU)**

BravePoint's Automation / Delete Utility (ADU) gives you a safe, controlled way to dramatically reduce the size of your production database during the upgrade process, allowing you to pre-convert much of your history and greatly reduce the time involved during the upgrade weekend. After the upgrade is complete, you can use the ADU to establish your standard archiving policies, automate daily and month-end processing, and eliminate old master data as well.

- **Pro Dump and Load (Pro D&L)**

Moving to a new version of MFG/PRO sometimes means moving to a new version of Progress, but without a database reorganization (dump and load), you cannot always take advantage of the new features in that new Progress version.

Written by Dan Foreman, BravePoint's ProD&L reduces the downtime required for a database reorganization from a few days to a few hours – no matter how big or fragmented the database. With this tool, you can skip the dump and load during Upgrade Weekend, and do it a week or two later – and you won't have to bring your production databases down for more than a couple of hours.

- **MFG/PRO Upgrade Resource Kit**

An upgrade presents an ideal time to review your basic system administration activities. Are the assumptions that were originally made to validate the current activities still valid today?

Documents, programs and utilities contained in the MFG/Pro Upgrade Resource Kit can be used to identify programs in the system that users no longer access. You can also use it to tweak activities and processes to achieve more robustness, better performance and increased reliability. Items in this kit have been developed by BravePoint's QAD and Database professionals, and used on systems throughout the world for more than ten years.

Upgrade Now

There has never been a better time to take advantage of new releases from QAD, and BravePoint is the team to take you there. We can help you evaluate your current system and provide you with a professional, effective upgrade--allowing you to get the most out of the investment you have made in your QAD system.

What's more, once your system is upgraded, you can count on our team to ensure it is performing to your specification.

Call (888) 874-1880 today for an evaluation and discussion of the best upgrade path for your company.

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